

## GUTHRIE Colonoscopy OsmoPrep Instructions

Please call the Gastroenterology office at the Guthrie Clinic at (570) 887-2852 **immediately** if **any** of the following apply to you:

- You use oxygen at home
- You use CPAP or BIPAP or have been diagnosed with sleep apnea.
- You weigh over 300 lbs., or have a BMI (body mass index) over 45.
- If you are pregnant, or think you may be pregnant.
- **If you take pain medications, anti-anxiety medications, psychiatric medications, use medical marijuana, or recreational drugs.**
- **If you need to cancel or reschedule your appointment**

### Supplies to prepare yourself for the procedure:

**You will need to fill the prescription for OsmoPrep provided to you prior to your procedure. You will also need to purchase generic simethicone 80 mg tablets-You will need 4 tablets for this prep.**

**It is very important for you to follow the prep instructions and get your bowel cleaned out so that your doctor can clearly view your colon when he/she performs your procedure.**

### Important Information:

- Please be aware that you will be receiving sedation for your procedure; this will limit what you can do after your procedure until the following day.
- **You must have a driver 18 years of age or older with a valid driver's license for this procedure.**
- You **may not** take public transportation unless accompanied by someone 18 years of age or older.
- If someone is picking you up, we must be able to contact them by **phone** to confirm this **before** your procedure. We will **not** continue with your procedure until we are able to confirm with your driver by talking to them.
- Please leave all valuables at home. However, please wear hearing aids (if needed) and comfortable, loose fitting clothing. You will be changing into a gown for your procedure.
- The use of cell phones and tablets are not allowed after you are brought into the patient care area and must be turned off until after discharge. This is for the privacy of all our patients.

### Medication and Supplement information for your upcoming procedure:

**Please stop the following 5 DAYS before your procedure:**

- **Iron/multivitamins:** Stop iron (such as ferrous sulfate) or vitamins containing iron.
- **Fiber supplements:** Stop fiber supplements such as Metamucil, Citrucel.



- **Blood Thinners – Aggrenox, Arixtra, Brilinta, Effient, Eliquis, Plavix, Pletal, Pradaxa, Ticlid, Xarelto, or any blood thinner (anticoagulant) or anti-platelet drug:** Most patients need to stop taking these 5 days prior to procedure. **Please speak with your physician who orders this medication before stopping.**
- **Please note that Aspirin or NSAID’S such as Advil, Ibuprofen, Aleve do NOT** need to be stopped prior to your procedure.
- Please refrain from eating raw/uncooked fruits and vegetables, nuts, small seeds and popcorn 5 days before your procedure.

#### What to do about your Coumadin:

- **Coumadin (Warfarin):** If you use a blood thinner named Coumadin, Warfarin, or Jantoven you will need special instructions about stopping this drug before the procedure. ***The timing of this is very important!***
  - If you are followed by the Coumadin Clinic, please contact the Sayre Coumadin Clinic at 570-887-2200 for instructions before stopping, to see if they prefer that you use an alternative anticoagulant.
  - If you are NOT followed by the Coumadin Clinic, please contact your physician who orders this for instructions.

#### Diabetic Instructions

If you take a pill to lower your sugar, **do not** take it on the **day of your** procedure.

If you are taking **regular Insulin® or NPH**, **do not** take it on the **day of your** procedure.

If you are taking any other insulin preparation such as Lantus, Humalog, or 70/30 insulin: It is recommended you take a  $\frac{1}{2}$  **dose the evening prior to your procedure** and **no dose the day of your procedure.**

We recommend you have products with and without sugar on hand at home to keep your blood glucose in balance during the preparation period.

#### The day before your procedure:

- **Before 8:00 AM:** You may have a light breakfast, such as toast and coffee.
- **After 8:00 AM: You may only have clear liquids.**
- Increase your fluid intake to at least 6-8 glasses of clear liquids today. This will help lessen stomach cramping when you take the prep.
- **Starting at 10:00 AM:** At 10:00 am begin taking 4 OsmoPrep tablets with 8 ounces of any clear liquid every 15 minutes, for one (1) hour (10:00, 10:15, 10:30, 10:45, & 11:00) for a **total of 20 tablets over 1 hour.** Take first 20 tablets with clear liquids, we recommend Gatorade products but please do not use red or purple Gatorade. Make a conscious effort to drink as much as you can before, during, and after the preparation.
- **After you are done taking the OsmoPrep tablets you now need to take 2 simethicone tablets.**



- **Starting at 6:00 PM:** Begin taking 4 OsmoPrep tablets with 8 ounces of any clear liquid every 15 minutes for 30 minutes (6:00, 6:15, 6:30) **for a total of 12 tablets over 30 minutes.**
- **After you are done taking the OsmoPrep tablets you now need to take 2 simethicone tablets.**
- Stomach cramping and diarrhea are normal from taking the prep.
- Anal skin irritation or a flare of hemorrhoid inflammation may occur. If this happens, treat it with over-the-counter-remedies, such as hydro-cortisone cream, baby wipes, Vaseline, or TUCKS pads. Avoid products containing alcohol. If you have a prescription for hemorrhoid cream, you may use it. Please do not use suppositories.

#### **On the day of your procedure:**

- You may brush your teeth.
- You may take your medications (including pain medications, anti-anxiety medications, and blood pressure medications) with **a small sip of water** in the morning prior to your procedure **except** blood thinners. (See below)
- **Please Do NOT take blood thinners the day of your procedure.**
- **Inhalers:** Take as prescribed if needed in the morning. You may bring your inhaler with you to your appointment if you feel you may need it after discharge.
- Please bring with you a list of your current medications, your insurance card, and **Photo ID.**
- **If your appointment is scheduled BEFORE 12:00 PM (NOON):** Do NOT eat or drink ANYTHING after midnight the night before your appointment. If you eat or drink anything after midnight except for a small sip of water with your medications your procedure will be cancelled.
- **If your appointment is scheduled AFTER 12:00 PM (NOON):** You may have clear liquids only **until 10:00 AM.** If you drink or eat anything after 10:00 am except for a small sip of water with your medications your procedure will be cancelled.
- If you have an ileostomy or colostomy, please bring an extra appliance/colostomy supplies with you.
- You should plan on being at our facility for a minimum **of 2-3 hours** for your appointment. Please plan accordingly, as **delays may occur.**

#### **Clear Liquid Suggestions: Please refrain from buying anything that is red or purple**

- Gatorade, Pedialyte, or Powerade
- Coffee or tea without creamer
- Carbonated and non-carbonated soft drinks
- Kool-Aid or other fruit-flavored drinks
- Apple juice, white cranberry juice, or white grape juice
- Jell-O, popsicles
- Chicken, beef, or vegetable broth

**Thank you for choosing Guthrie!**

## **ALL ENDOSCOPY PATIENTS MUST HAVE A DESIGNATED DRIVER**

At Guthrie, we care about the safety of our patients. Due to sedation medications used for endoscopy procedures, it is unlawful to drive until the following day after a procedure, and is considered driving under the influence of drugs (DUI), a punishable offense. It is required that all endoscopy patients have a designated driver (18 years or older) available to drive the patient home after their procedure.

*If you have any questions or concerns, please contact the office at 570-887-2852*





## ***Patient Billing Information***

Important information to help you understand The Guthrie Clinic bill and our billing practices.

### ***At Guthrie We Believe...***

*In who we are and the values that continue to shape us as an organization.*

- *Patient-centeredness*
- *Teamwork*
- *Excellence*

### **Your Responsibilities**

***Guthrie asks that you provide us with complete health insurance information upon arrival for your appointment.*** Please present all insurance cards and any referral/authorization forms when you arrive for your appointment. Your personal information and insurance will be verified at every visit. We will ask you to authorize release of information and/or assign insurance benefits to the provider.

***Please comply with the requirements of your health plan*** by understanding your benefits, obtaining proper authorizations for services, submitting referral or claim forms or completing a coordination of benefits form as your health plan may require. If your health plan requires a referral or pre-authorization, please bring it with you or be sure to confirm that your physician has faxed it to the provider prior to your arrival. While we will attempt to provide all information and paperwork to your health plans, sometimes they require a response from you to resolve issues related to your account or insurance coverage. If your health plan has not made payment within a reasonable period of time (usually 60 days after billing) and has not responded to our attempts to resolve payment matters on your behalf, the balance owed may become your responsibility.

***Please call us if you have any questions or concerns about a bill.*** You can reach us by calling the number listed on the bill you are inquiring about. Your physician may order tests or procedures that your health plan does not cover. In these cases, check your health plan policy handbook or call the telephone number on your insurance card for more information.

***Please pay your bill in full upon receipt of your statement.*** Payment for your bill is ultimately your responsibility. You will be asked to pay at the time of service for any co-payment, deductible, a deposit towards your out of pocket costs or other self pay amount due including amounts associated with high deductible / Health Savings Account Plans. For your convenience, we accept cash, VISA, MasterCard, Discover and travelers checks. If you are not able to pay in full, we would be glad to tell you about our financial assistance programs, including payment arrangements, by calling 800-836-9990 or 570-887-2600.

### ***Sign up for eGuthrie***

Your health is important to you around the clock-not just during office hours. That's why Guthrie offers eGuthrie – your internet connection to your doctor's office. You can request appointments, request prescription renewals, review your health history and more-online, any time! Sign up today at [e.Guthrie.org](http://e.Guthrie.org)



### ***Estimated Fee Requests***

You may request an estimate of fees for non-emergent services. Please notify your provider's office or contact the business office for a written estimate of services.

### **Frequently Asked Questions**

#### ***How do I know if my Guthrie provider/doctor is contracted with my health plan?***

To receive full insurance benefits, some health plans require patients to receive services from "in-network" or "participating" providers. Please call your health plan to verify its requirements and to be sure your doctor is in the network.

#### ***Can I still see my Guthrie provider/doctor if he/she is out-of-network?***

In an emergency, go to the closest emergency room facility. Your health plan will generally cover these costs or transfer you to an "in-network" provider. If you elect to go to an "out of network" provider in a non-emergency you may be required to pay a larger deductible or a greater portion of your bill. Be sure you understand your "out-of-network" options with your health plan.

#### ***How can I be sure my health plan will pay my provider/doctor bills?***

Some health plans require pre-certification for certain services or notification within a certain period of time for an emergency. If your visit is not an emergency, we encourage you to review the insurance benefit documents your health plan and/or employer has provided to you. For elective procedures you should talk to your doctor's office and your health plan about coverage. Please discuss any insurance eligibility or payment concerns at the time of registration. Patient Representatives are available to assist you with any concerns you may have about payment for non-covered services or balances after insurance for services rendered.

#### ***Why am I received more than one bill for my Guthrie services?***

Depending on the services provided, you may receive several different bills. For services after February 11, 2017, The Guthrie Clinic will send you one statement that will include your physicians and hospital services. You may also receive separate physician and hospital statements on balances due for services prior to February 11, 2017 until those balances are paid in full.

### **How Can We Help You**

***The Guthrie Clinic will bill your health plan, on your behalf, for payment of services.*** If you have more than one health plan, we will bill additional carriers. If The Guthrie Clinic does not have a contractual agreement with your insurance, a courtesy claim will be filed. You will be responsible for any amounts not paid directly to The Guthrie Clinic by your health plan.

***The Guthrie Clinic will send you an easy-to-read billing statement on a monthly basis.*** Charges and payments will be itemized on your statement after your insurance has processed for any remaining balance due. Occasionally, a health plan will make payment directly to you. You are responsible for these balances. Your health plan will send you an "Explanation of Benefits" notice which provides the amount paid by the insurance plan, any non-covered or denied amounts and the remaining balance that you owe. Please review this carefully and call your health plan or us immediately if you have any questions or concerns.



***You will have access to a patient representative to answer billing questions or to assist you with payment issues.*** We can assist you with questions about charges for services, payment options and applying for financial assistance programs.

***You will be treated with dignity and respect.*** At Guthrie, all patients will be treated with dignity and respect, regardless of their ability to pay.

### **Financial Assistance**

If you do not have health insurance, or worry that you may not be able to pay for part, or all of your care, we may be able to help. Guthrie provides financial aid to patients based on income, assets, and financial need. We may also be able to help you obtain free or low-cost health insurance or work with you to arrange a manageable payment plan.

Federal and state laws require hospitals/clinics to seek payment for care provided. This means we could ultimately turn unpaid bills over to a collection agency, which could affect your credit status. Therefore, it is important that you let us know if there may be a problem paying your bill.

### **How to Contact Us**

Our Patient Representatives are available to assist you with any questions you may have for services billed to you at many of our locations. Our staff can also discuss with you how payment can be made and if alternative payment options exist. We strive to be sensitive to your health and financial needs while helping you meet your financial responsibilities.

Location: The Guthrie Clinic in Sayre 1st floor, Clinic Atrium Lobby

Business hours: Monday-Friday 8 A.M. to 5 P.M.

For billing questions:

800-836-9990 or 570-887-2600

Fax: 570-887-2677

[www.Guthrie.org/content/payment](http://www.Guthrie.org/content/payment)